### **Our Values**

At Sydney Multicultural Community Services we follow the enablement principles of care according to which:

Individuals and their carers always have the potential to improve their personal wellbeing.

Gains are not difficult to achieve provided the individuals are willing to explore their potential and people around them are supportive.

Community support is based upon individuals' needs and not on what is available.

Staff at SMCS constantly thrives to apply client centred care based upon every individual's needs, desires and degree of willingness to implement a plan in order to achieve what he or she wants to. All this is done with cultural expertise thanks to our multicultural staff coming from five continents, speaking more than ten languages.

## Where we work

We work with communities and individuals in Sydney's Inner West, Eastern Suburbs and South-East. If you're in this area too, we'd love to hear from you.



#### **Contact**

For more information please contact SMCS Head Office

3 General Bridges Crescent,

Daceyville, NSW, 2032

t: (02) 9663 3922

e: info@sydneymcs.org.au

w: www.sydneymcs.org.au

# **Keep In Touch**



www.facebook.com/sydney.mcs



twitter.com/CommunitySydney

instagram.com/sydney.mcs





**About the Service** 

Often government funded Home Care packages are either limited in their availability or for various reasons some seniors are not eligible for packaged care. SMCS offers our full range of services directly to fee paying clients.

It could be that your beloved mother needs assistance in getting to the GP or to the grocery store. But could also be that your frail family member needs assistance with a range of tasks such as grooming, showering, light housework or home maintenance.

SMCS services differ from other Aged Care providers' as we deliver all our services based on the cultural and linguistic needs of our clients with our unique CALD way of care.

## **Our Services**

Multilingual Home Care services provide a range of services that depend on individual needs, which may include assistance with:

- Cleaning
- Personal Grooming
- Home maintenance
- Exercise programs
- Light Housework
- Companionship
- Laundry
- Respite Care
- Meal preparation
- Emotional Support
- Grocery shopping
- Transport to
- Personal Care
- appointments
- Showering / bathing

## Cost

Please give us a call to discuss our current pricing, as this service is **not** subsidised by the government.

#### **SMCS Care Workers**

Though we offer our high quality care in English, it is our speciality to provide dedicated and passionate personnel in other languages. Our care workers are from a CALD background themselves which makes all the difference when looking after someone. They are culturally sensitive and understand you background whilst they hold the relevant qualifications and work experience.

#### **Contributions**

Together with one of our Home Care Coordinators we will establish a customized care plan, which reflects your personal needs and care preferences. Based on this plan you will be provided with a quotation before we start delivering any services.